

Appendix 5 – COVID-19 Risks Relevant to Tower Bridge & Monument

Covid-19 Public Services Silver Group – Risks Relevant to Tower Bridge & Monument

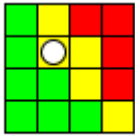
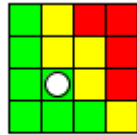
Report Author: Martin Falder

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Department Description Director of Open Spaces

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Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date	Current Risk score change indicator
CVD19 SGPS 29 Bridge Lifts at Tower Bridge (OSD) 29-Apr-2020	<p>Cause: Pandemic significantly impacts staff required to deliver statutory services at Tower Bridge. Staff from other areas are not able to be reassigned to compensate for this shortfall. Key staff with specialist knowledge, expertise & qualifications are unavailable.</p> <p>Event: Failure to meet statutory requirement to lift Tower Bridge.</p> <p>Impact: Legal repercussions; reputational damage; possible health & safety impact; chain of financial impact on third party who required bridge lift.</p>	<p>Likelihood</p>  <p>Impact</p>	6	<p>Scheduled bridge lifts have largely been cancelled by operators. Technical team are working on site to ensure these can still be delivered if required, and maintenance is still being performed. Risk remains a concern, but under control at present.</p> <p>Target date has been pushed to September, as the current risk is that we are not at full capacity of bridge drivers. Trainee expected to have completed course by September, at which point full contingent will be employed and risk level can be reduced.</p> <p>09 Jun 2020</p>	<p>Likelihood</p>  <p>Impact</p>	4	01-Sep-2020	<p>Constant</p>

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Colin Buttery							
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Action no, Title,	Action description	Latest Note	Action owner	Latest Note Date	Due Date
CVD19 SGPS 29 001 Tower Bridge Actions	Actions undertaken at Tower Bridge and The Monument to ensure delivery of statutory responsibilities	<ul style="list-style-type: none"> • Technical team have returned to site and are carrying out maintenance bridge lifts and can facilitate any booked bridge lifts. • Security presence still provided • Key maintenance duties being undertaken. • Staff resources are being managed locally. Some staff are self-isolating or quarantined • Trainee bridge driver expected to have completed training by September; target date amended. 	Chris Earlie	09-Jun-2020	01-Sep-2020

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Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date	Current Risk score change indicator
CVD19 SGPS 30 Health and Safety of Visitors and Staff (OSD)	<p>Cause: Open Spaces have become essential services during the pandemic as they have been asked to remain open by the government. In the absence of other forms of recreation, public pressure on open spaces has increased significantly, and with staff numbers impacted by the virus, BAU health & safety works become more difficult to deliver and more important than ever.</p> <p>Event: Significant health and safety event at one of our sites (including but not limited to: flood, fire, tree disease leading to collapse, and drowning in open water bodies). Alternatively, the closure or cessation of critical services due to H&S concerns which cannot be properly addressed due to pressure on staff.</p> <p>Impact: Personal injury or death of a member of the public or staff; reputational impact; legal repercussions; cessation of critical service; site closures.</p>	<p>Likelihood</p> <p>Impact</p>	12	<p>This is a blanket health and safety risk intended to cover the threat COVID-19 poses to health & safety related work which takes place at our sites; for further information on the specifics of this work, please see local Open Spaces risk registers.</p> <p>Staffing levels are down due to self-isolation, sickness, and shielding orders, increasing the pressure on remaining staff to deliver critical H&S work. At present this is being delivered at a steady state with reduced staffing.</p> <p>Sites are reaching a steady state and preparing for recovery phase, but service in certain areas (i.e. summer opening times) is expected to be impacted.</p> <p>Target date to maintain current risk level is 4th July, in line with what's expected to be the next governmental lockdown review day.</p> <p>09 Jun 2020</p>	<p>Likelihood</p> <p>Impact</p>	12	04-Jul-2020	Constant
29-Apr-2020 Colin Buttery								

Action no, Title,	Action description	Latest Note	Action owner	Latest Note Date	Due Date
CVD19 SGPS	Actions undertaken at Tower Bridge and The Monument	Statutory and essential works continue:	Chris	09-Jun-2020	04-Jul-2020

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30 006 Tower Bridge & Monument Actions	to maintain key H&S works.	<ul style="list-style-type: none">• PPM's undertaken by in-house staff and external contractors,• Generic Covid Risk Assessment undertaken and all security and operational risk assessments currently being reviewed,• Tower Bridge Management Group meet regularly to review position and are planning for re-opening of attraction when advised to do so	Earlie		
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CVD19 SGPS 32 Income Generation and Financial Management (OSD) 29-Apr-2020 Colin Buttery	Cause: COVID-19 has led to closure or deferral of many of the income-generating aspects of our business, as well as the incursion of significant additional costs. In combination with existing financial pressures, we are likely to run significantly overbudget. Event: Significant overspend due to underachievement of expected income. Impact: Financial impact, potentially leading to permanent cessation of services. High likelihood of requiring additional financial support from the corporate centre.	 Likelihood Impact	16	Target of maintaining the risk at current level, rather than escalating, was achieved for 1st June. Target date for review now moved to September. We are not able to moderate the risk at this time, and therefore the current and target risk will remain the same. This risk should be cross-referenced with CVD19 SG BE 09: Loss of Income (Culture) . Tower Bridge is at risk of losing around £500k per month. 09 Jun 2020	 Likelihood Impact	16	01-Sep-2020	 Constant

Action no, Title,	Action description	Latest Note	Action owner	Latest Note Date	Due Date
CVD19 SGPS 32 001 Departmental Actions	Departmental overview of actions taken to help mitigate this risk.	<ul style="list-style-type: none"> Working closely with Chamberlains to monitor budget lines and keep them informed as financial situation develops. Predictions on loss of income being worked up to aid longer term decision making, including rentals, sports provision, catering and retail. <p>Tower Bridge due for reopening 4 July, with various financial scenarios forecasted based on reduced visitor capacity in order to ensure social distancing. Estimated to reduce £500k/month loss to £250k/month loss.</p>	Colin Buttery	09-Jun-2020	04-Jul-2020